



## AUSTRALIAN MATHS TRUST

AMT Privacy Policy	
<b>Policy Number:</b> 18PP	<b>Effective date:</b> 11 September 2023
<b>Policy Owner:</b> AMTT Ltd Board	<b>Policy Custodian:</b> AMT CEO
<b>Date of last review:</b> September 2023	<b>Date of next review:</b> September 2024
<b>Other relevant policies/guidelines:</b> N/A	

### Purpose

This policy sets out the AMT's obligations towards its stakeholders and the management of personal and private information.

The Australian Mathematics Trust ABN 39 120 172 502 (referred to as "**AMT**", "**our**", "**we**", or "**us**") is committed to protecting your privacy and personal information in accordance with our obligations under the *Privacy Act 1988* (Cth) (**the Act**), including the Australian Privacy Principles (**APPs**).

The APPs establish requirements for the way entities collect, store and use an individual's personal information. Our aim is to ensure the information you provide to us is handled in a secure, efficient and confidential manner. Details of what we collect and how it is used are contained in this policy. By using any of our services or purchasing any of our products, visiting any of our websites (including [www.amt.edu.au](http://www.amt.edu.au) and [problemo.edu.au](http://problemo.edu.au)), or giving us your personal information, you agree to your information being collected, stored, used and disclosed on the terms set out in this Policy.

### Scope

This policy applies to all AMT:

1. Staff
2. Volunteers
3. Board and committee members
4. Service providers
5. Customers including:
  - a. Students
  - b. Educational institutions including schools and universities
  - c. Teachers
  - d. Administrators
  - e. Parents

Individuals included in the scope will be referred to as "**you**" or "**your**" throughout this policy.

This policy applies to the collection, storage, use and disclosure of personal information by or on behalf of AMT.

## **Policy Principles**

### **1. Collection of Information**

#### *1.1. Collection of Personal Information*

- (a) We will only collect personal information by lawful and fair means and where that information is reasonably necessary for one or more of our functions or activities (see paragraph 3 of this Policy).
- (b) We generally collect your personal information directly from you from your interactions with us (including through our websites and social media accounts).
- (c) We may collect the following types of “personal information”, where required, including but not exclusively:
  - (i) your full name, date of birth and other personal information such as your gender;
  - (ii) your contact information, such as email addresses, a postal and residential address and telephone number(s);
  - (iii) your school’s name and your school address;
  - (iv) your parents’ or your guardians’ full names and your parents or guardians’ contact number(s) and address(es);
  - (v) your, your school’s, or your parents’ or guardians’ credit card and bank account details;
  - (vi) your visa and passport details (if you are travelling with us for a competition or other program);
  - (vii) information that you provide for the purpose of registering for competitions, products or programs on our websites and the transactions carried out over our websites (including maintaining your profile);
  - (viii) information about your use of our websites, products and services;
  - (ix) for staff, volunteers and board members in particular, information as required in the normal course of human resource management and the operation of a business;
  - (x) for teachers and administrators in particular, when you use our services or products (including through our online platforms), what information you are accessing, what information you may be uploading, and what information you are changing;
  - (xi) information as a consequence of your involvement in AMT activities such as competition responses or results;
  - (xii) records and content of any communications between us and you; and
  - (xiii) other personal information provided to us in the course of AMT providing services to you.
- (d) We will only collect personal information from a third party where it is appropriate, given the nature of the services, or where it is unreasonable or impractical to collect the information directly from you. Such third parties may include your parents or guardians, your school, or a national or international organisation with whom you have competed which maintains a public record.
- (e) Providing us with certain types of personal information is optional (we will tell you when such information is optional). However, if you do not provide us with that information, you may be unable to access our goods and services, or enjoy the full functionality of our websites.

- (f) We collect information through your use of our websites (which may include personal information). See our Website & Cookies Policy [here](#) for more information on the kinds of information we collect and how we use it.

### 1.2. Collection of Sensitive Information

- (a) Sensitive information is defined in the Act as information which includes an individual's ethnic origin, beliefs (whether political, religious or philosophical), sexual orientation, criminal history, medical information, health, genetics and membership of political or trade associations.
- (b) We will collect sensitive information with the relevant individual's consent and where the collection is reasonably necessary for one or more of the Purposes at paragraph 3 of the Policy. Generally, the type of sensitive information we will collect from you will relate to your medical background, working with vulnerable people check status, health conditions, allergies and dietary requirements (relevant to where we take individuals on trips for competitions, or where we conduct or facilitate face to face meetings, training and/or workshops).
- (c) An individual's consent is not required to collect sensitive information where the collection of that information is required or authorised by or under any Australian law or a court order, or where a permitted general situation exists (as defined in section 16A of the Act).

## 2. Storage of, and Access to, Personal Information

### 2.1. Storage and Security of Personal Information

- (a) We strive to provide an environment which ensures that personal information (including sensitive information) is stored in a secure and confidential manner. Your personal information will be stored in electronic format with systems in place for the security of both the computers network and business premises. Staff and authorised volunteers of AMT, and approved third parties, will have access to the personal information stored on the AMT computer network and only when necessary to support their role within AMT. In some cases, the staff or volunteers of AMT who are at residential camps or domestic or international events may also have access to some of your personal information, but this access will be limited and only on a "need to know" basis.
- (b) We will take such steps as are reasonable in the circumstances to protect the personal information from misuse, interference, loss, and from unauthorised access, modification or disclosure.
- (c) We store your personal information that we collect on servers located within Australia. However, in the event those servers fail, your personal information may be backed-up and stored on servers located outside Australia. We reasonably believe our overseas IT service provider is subject to a law that affords protection of personal information that is substantially similar to the protection afforded under the Act and we can enforce such protection under the overseas law.
- (d) We provide ongoing training to our staff and volunteers in the handling of personal information in accordance with this policy. Our staff and volunteers are also subject to confidentiality obligations.
- (e) We will retain your personal information so long as it is the personal information is necessary or relevant to our Purposes.
- (f) If you cease to use any of our services (including ceasing to participate in any competition, workshop and/or training offered by AMT), all your personal information will be kept for up to seven (7) years to enable you to re-join and participate in the competitions, workshops and/or training offered by AMT. However, we may (in our

absolute discretion), destroy or de-identify your data, thirty (30) days after you cease to use any service offered by the AMT.

- (g) You may request that we destroy or de-identify your personal information, and we will do so where possible. You acknowledge that if we de-identify competition results (for example) that we will not be able to verify your participation in that competition.
- (h) Deidentified data may be retained for more than 7 years to support research purposes. We take reasonable steps to protect and secure all deidentified data.

### 2.2. Access to Personal Information

- (a) A customer is entitled to request access to the personal information AMT holds about them by making a request in writing to the Business Manager of AMT at the details listed at paragraph 8.1 of this Policy. We will respond to the request and provide access to the information within a reasonable time. There will be no charges associated with the making of such a request or the subsequent provision of information.
- (b) Despite the above paragraph, we are not required to give you access if certain conditions in the Act apply.

### 2.3. Correction of Personal Information

- (a) It is important to us that your personal information is up to date.
- (b) Where an individual requests that we correct the personal information we hold about that individual, we will take such steps (if any) as are reasonable in the circumstances to correct the information. We are entitled to refuse to correct the personal information, provided that we give the individual a written notice containing the reasons for the refusal.
- (c) Where we are satisfied that the information we hold about an individual is inaccurate, out of date, incomplete, irrelevant or misleading, we will take such steps as are reasonable in the circumstances to correct the information.

## 3. The Purposes for which we collect Personal Information

### 3.1. Purposes

- (a) We collect personal information only to the extent that such information is reasonably prudent or necessary for, or directly related to, one or more of our Purposes.
- (b) Please be aware that it is impractical for us to deal with an individual and carry out any of the Purposes if the individual does not identify themselves sufficiently. We will notify you of instances where you can deal with us anonymously.

### 3.2. Description of the Purposes

The “**Purposes**” of AMT include (but are not limited to) the collection, use and exchange of your personal and sensitive information:

- (a) to fulfil AMT’s functions and activities including:
  - (i) to facilitate, develop, and support mathematical, algorithmic and/or informatics competitions, training and workshops across Australia;
  - (ii) to facilitate, develop and promote online and hard copy problem solving resources for teachers (including Problemo);
  - (iii) to promote and facilitate students’ participation in nationwide mathematical, algorithmic and/or informatics competitions;

- (iv) to promote and facilitate students' participation in international mathematical, algorithmic and/or informatics competitions including but not limited to the International Olympiads;
  - (v) to compile statistics so that we better understand the effectiveness of our activities;
  - (vi) to provide de-identified information for research purposes;
  - (vii) to provide a bookshop through which you can search and purchase featured publications relating to mathematics, algorithmic thinking and problem-solving strategies; and
  - (viii) to announce and present students' achievements at various local national and international mathematical, algorithmic and/or informatics competitions on our websites, and to verify student participation and results in competitions,
- (b) so that we can:
- (i) use the personal information in relation to services AMT may provide to you in the future;
  - (ii) administer, trouble shoot and monitor our products and services, and to maintain data security, including engaging third parties to facilitate our services (including, but not limited to, national and international mathematical, algorithmic and/or informatics competitions);
  - (iii) send you statements and invoices and collect payments from you;
  - (iv) contact you, including sending you marketing communications (including newsletter subscriptions, and market research);
  - (v) conduct and improve our businesses and improve the student experience;
  - (vi) comply with any legal obligations we may have;
  - (vii) (in respect of staff, volunteers and board members in particular) perform general administration, reporting and management function, and conduct employment-related functions, such as recruiting and providing services to staff;
  - (viii) use the personal information in relation to any proceedings (whether commenced by you or against you and whether or not we are also a party to those proceedings); and
  - (ix) use the personal information in other ways where permitted by law.

#### **4. Disclosure of Personal Information**

##### *4.1. Disclosure of Information within Australia*

- (a) In order for AMT to carry out any one or more of the Purposes, it may be necessary for us to disclose your personal information and/or sensitive information to third parties:
- (i) who are engaged by us to provide services, or to undertake functions or activities on our behalf or who sign non-disclosure/confidentiality agreements (for example, national or international organisations hosting mathematical, algorithmic and/or informatics competitions);
  - (ii) who are potential or existing employers so that they can assess your educational qualifications;
  - (iii) who are registered training organisations, schools or universities to verify details submitted by you;
  - (iv) who have been engaged by us to undertake administrative functions or activities, on our behalf. For example, processing payment information; and
  - (v) where disclosure is required by external government agencies (including, for example, the Australian Taxation Office).

- (b) We must only use or disclose personal information and sensitive information for the Purpose or Purposes for which it was collected. We must not use or disclose personal information and sensitive information for any other purpose (**a secondary purpose**) unless:
- (i) the relevant individual consents to that use or disclosure of the information;
  - (ii) the individual would reasonably expect AMT to use or disclose the information for the secondary purpose and the secondary purpose is related to one or more of the Purposes; or
  - (iii) the use or disclosure of the information is required or authorised by or under an Australian Law.

#### 4.2. *Disclosure of Information outside Australia*

- (a) AMT does disclose personal information to persons and entities that are not in Australia, but we will take all reasonable steps to obtain the consent of the individual to whom the information relates to share the personal information to overseas entities. These entities include, but are not limited to, organisations that host international mathematical, algorithmic and/or informatics competitions or Olympiads for students. We may also need to provide this information to overseas governmental departments for visa or travel purposes. Wherever possible, your consent will be obtained at the time of data collection.
- (b) The personal information that is disclosed to these international organisations and governmental departments includes:
- (i) your full name, date of birth and other personal information such as your gender;
  - (ii) your contact information, such as email addresses, a billing address and telephone number(s);
  - (iii) your visa and passport details;
  - (iv) your dietary requirements and/or medical information; and
  - (v) your arrival and departure dates.
- (c) By using our products and services, and accessing our websites, you are consenting to the back-up storage of your data on a server outside Australia as outlined in paragraph 2.1(c) of this Policy.
- (d) AMT may only disclose personal information to a person or entity that is not in Australia (**the Overseas Recipient**) without the relevant individual's consent in circumstances where:
- (i) we reasonably believe that the Overseas Recipient is subject to a law that affords protection of personal information that is substantially similar to the protection afforded under the Act and we can enforce such protection under the overseas law; and
  - (ii) we take reasonable steps to ensure that the Overseas Recipient acts in accordance with the APPs in relation to the storage, use and disclosure of the personal information.

## 5. **Direct Marketing**

### 5.1. *Direct Marketing*

- (a) Direct marketing occurs where entities use the personal information they collect to market related or other goods and services to the individual who provided the information. For example, we send an email newsletter.

- (b) We may use or disclose personal information to third parties for the purposes of AMT direct marketing. We will not provide personal information or sensitive information to third parties for their own direct marketing.
- (c) You are entitled to request that you do not receive direct marketing communications from us by contacting us on the details listed at paragraph 8.1 of this Policy or by clicking “Unsubscribe” where available. We will give effect to any such request.

## 6. Notifiable Data Breaches

### 6.1. Eligible Data Breach

An eligible data breach is unauthorised access or disclosure of information, or loss of information, that a reasonable person would conclude is likely to result in serious harm to any individuals to whom the information relates.

### 6.2. Suspected Eligible Data Breach

There may be reasonable grounds for us to suspect there has been a data breach and we will take all reasonable steps to carry out an assessment, as soon as practicable but within 30 days after we become aware of the suspected breach, as to whether or not the data breach is an eligible data breach.

### 6.3. Notification of Eligible Data Breach

- (a) If there are reasonable grounds for us to believe that there has been an eligible data breach, and no exception under the Act applies, then we will prepare a written statement including:
  - (i) a description of the eligible data breach;
  - (ii) the kinds of information concerned;
  - (iii) recommendations about the steps that individuals should take in response to the eligible data breach.
- (b) If there is an eligible data breach of more than one entity, we will set out the details of those other entities in the manner described above.
- (c) We will provide this statement to the Office of the Australian Information Commissioner (**the Commissioner**).
- (d) Where practical we will notify each of the individuals to whom the relevant information relates and individuals who are at significant risk from the eligible data breach. If it is not practical to contact you in this way, we may publish the statement on our websites.

### 6.4. Exceptions to an Eligible Data Breach

There are exceptions under the Act which may not require us to notify individual/s of an eligible data breach. For example, where we have taken action before any serious harm occurs or before any unauthorised access or disclosure occurs, or where the Commissioner has declared that we are not required to give any notification.

## 7. Changes to this Policy

### 7.1. Changes to this Policy

- (a) We encourage you to check our Policy from time to time to ensure that you understand and agree with the changes that are made. If you do not agree with this Policy, then you should not access or use our websites or order our goods or use our services (e.g. participate in competitions).

(b) We reserve the right to make amendments to this Policy from time to time in our absolute discretion.

## 8. Privacy Policy Complaints and Enquiries

### 8.1. *Contacting AMT*

Should you have any queries about the Policy or the APPs, or wish to request information or lodge a complaint about a potential breach of the APPs, please contact AMT as follows:

Attention: Business Manager  
Address: 170 Haydon Drive, Bruce, ACT 2617  
Email: [mail@amt.edu.au](mailto:mail@amt.edu.au) or [privacy@amt.edu.au](mailto:privacy@amt.edu.au)  
Phone: (02) 6201 5136 or (02) 6201 2287

We will endeavour to respond to an individual communication within thirty (30) days.